

November 26, 2025

Filed via GCKey

Canadian Radio-Television and Telecommunications Commission
c/o Nanao Kachi
1 Promenade du Portage
Gatineau, QC J8X 4B1

Dear Mr. Kachi,

Re: Broadcasting Regulatory Policy CRTC 2019-308 (CRTC 2023-245)

Annual closed captioning reports 2024-2025 – AMI-tv

This letter is to provide the Commission with a report describing the efforts made by Accessible Media Inc. (AMI) to report on Live Closed Caption accuracy for the 2024-2025 broadcast year for AMI-tv's live programming.

Accessibility is of utmost priority for AMI. Our vision is to establish and support a voice for Canadians with disabilities, representing their interests, concerns and values through accessible media, reflection, and portrayal. The quality of described video and caption accuracy is our top priority.

The 2024-2025 broadcast year was the fifth for NER reporting. We only aired NOW with Dave Brown live in the month of September 2025 then ceased production of original live content. We engaged 3rd party certified evaluator, Joanne Pak (Independent), to complete NER reporting. The dates for evaluated programs are randomly selected to ensure captioning is of utmost quality throughout the month.

We are pleased to report that AMI-tv is compliant with a 98%+ average. We are proud of our average score of 99.37%. The 2 reports for 2024-2025 broadcast year are attached. The videos can be viewed on YouTube through the links below.

AMI-tv NER LIVE CC COMPLIANCE 2024-2025
Broadcasting Regulatory Policy CRTC 2019-308

AMI-tv License CRTC 2023-245 (CRTC 2018-319)

Compliance is 98%


Live Show: NOW with Dave Brown

Program Category 02a Analysis and Interpretation (Talk Show)

DATE	NER %	Certified Evaluator	Video Link
September 10, 2025	99.55	Joanne Pak	https://youtu.be/Ko-icWbtR14
September 19, 2025	99.19	Joanne Pak	https://youtu.be/V0WDzAVSgYg
October 2025	n/a	n/a	n/a
	n/a	n/a	n/a
November 2025	n/a	n/a	n/a
	n/a	n/a	n/a
December 2025	n/a	n/a	n/a
	n/a	n/a	n/a
January 2025	n/a	n/a	n/a
	n/a	n/a	n/a
February 2025	n/a	n/a	n/a
	n/a	n/a	n/a
March 2025	n/a	n/a	n/a
	n/a	n/a	n/a
April 2025	n/a	n/a	n/a
	n/a	n/a	n/a
May 2025	n/a	n/a	n/a
	n/a	n/a	n/a
June 2025	n/a	n/a	n/a
	n/a	n/a	n/a
July 2025	n/a	n/a	n/a
	n/a	n/a	n/a
August 2025	n/a	n/a	n/a
	n/a	n/a	n/a

If you have any questions regarding AMI NER reporting, feel free to reach out to Lise-Anne Gagné, Director of Programming for AMI: lise-anne.gagne@ami.ca.

Sincerely,



John Melville (Nov 26, 2025 13:32:26 EST)

John Melville
Vice President Content Development and Operations, AMI-tv/AMI-audio

Cc: Line Gendreau, Vice President of Finance, AMI
Lise-Anne Gagné, Director Programming, AMI
Cara Nye, Director Production, AMI-tv
Em Williams, Accessible Media Supervisor, AMI-tv

Jennifer Porteous, CRTC