



2007 01 15

Ms. Diane Rhéaume
Secretary General
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Stella Wallace-Chagnon
Reporting Manager,
Regulatory Matters

Dear Ms. Rhéaume:

Subject: **Quality of Service Indicators – Exception Reporting – December 2006**

1. Pursuant to paragraph 90 of Decision 97-16, Quality of Service Indicators for Use in Telephone Company Regulation, which outlines reporting requirements for below standard quality of service indicators, Bell Aliant Regional Communications, Limited Partnership ("Bell Aliant") provides the following report for December 2006.

Attachment: Indicator 4.3 Directory Assistance Accuracy

2. An electronic version of this report is being provided for posting on the Commission's web site.

Yours truly,

A handwritten signature in black ink, appearing to read "Stella Wallace-Chagnon".

Attachment

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Quality of Service Monthly Results
December 2006

Indicator 4.3 – Directory Assistance Accuracy

Standard – 93.8% or more

October	2006	94.2%
November	2006	95.8%
December	2006	96.6%

The standard for Directory Assistance Accuracy was achieved for the third consecutive month in December.

The Company will continue to monitor its service levels to take appropriate action in subsequent months.

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