

Survey

SURVEY RESPONSE REPORT

16 January 2025 - 18 February 2025

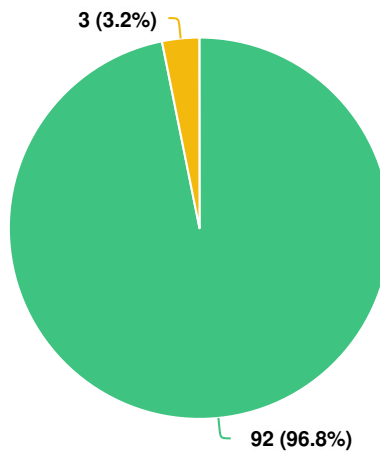
PROJECT NAME:

Internet service subsidy in the Far North



SURVEY QUESTIONS

Q1 | Do you live in Nunavut, the Yukon, the Northwest Territories, northern British Columbia, or northern Alberta?

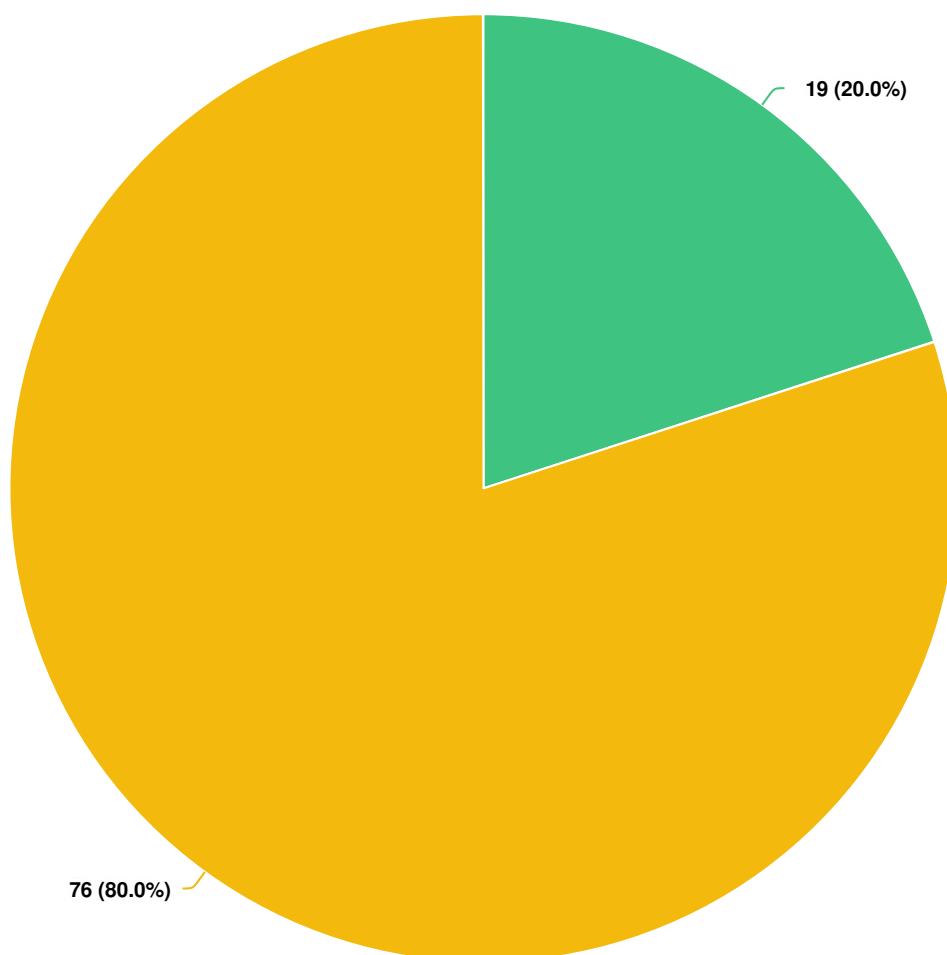


Question options

- Yes
- No

Optional question (95 response(s), 1 skipped)
Question type: Dropdown Question

Q2 | Do you identify as Indigenous?

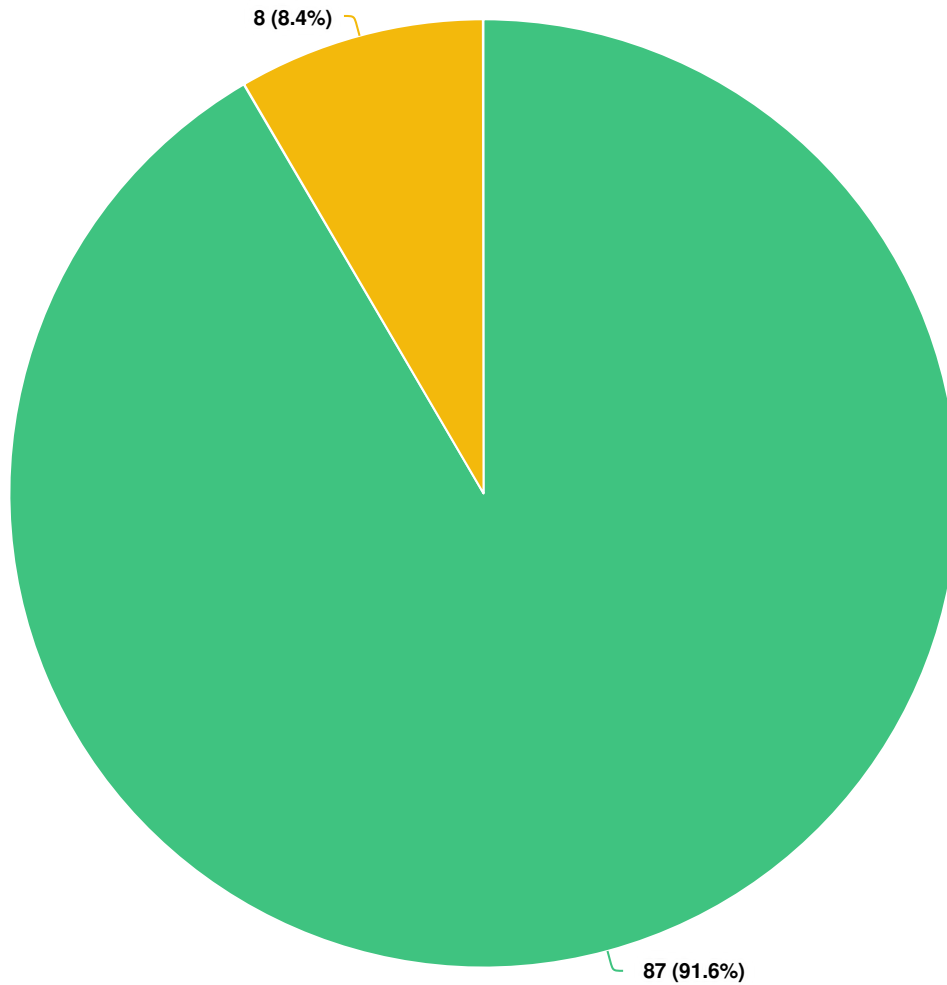


Question options

- Yes
- No

*Optional question (95 response(s), 1 skipped)
Question type: Dropdown Question*

Q3 | The difference between the price of Internet in the Far North and elsewhere in Canada is \$72 per month on average. Should the amount of this discount be based on this difference?



Question options

- Yes
- No

Optional question (95 response(s), 1 skipped)
Question type: Dropdown Question

Q4 | What percentage of the difference should the discount cover?

Anonymous 1/16/2025 03:49 PM	100
Anonymous 1/17/2025 01:08 PM	bring it closer to the national average. we have been over paying for years.
Anonymous 1/18/2025 02:51 PM	100%
Anonymous 1/18/2025 03:02 PM	100%
Anonymous 1/18/2025 03:05 PM	100%
Anonymous 1/18/2025 03:09 PM	\$100
Anonymous 1/18/2025 03:13 PM	100
Anonymous 1/18/2025 03:13 PM	100%
Anonymous 1/18/2025 03:21 PM	50%
Anonymous 1/18/2025 03:21 PM	100
Anonymous 1/18/2025 03:25 PM	at least 50%
Anonymous 1/18/2025 03:28 PM	The difference
Anonymous	all

1/18/2025 03:32 PM

Anonymous

All of it, the price of just internet alone is astronomical.

1/18/2025 03:39 PM

Anonymous

100

1/18/2025 03:40 PM

Anonymous

100%

1/18/2025 03:46 PM

Anonymous

100%

1/18/2025 03:51 PM

Anonymous

90

1/18/2025 03:53 PM

Anonymous

25-40

1/18/2025 03:55 PM

Anonymous

100

1/18/2025 04:03 PM

Anonymous

All

1/18/2025 04:06 PM

Anonymous

100%

1/18/2025 04:06 PM

Anonymous

100% of the difference

1/18/2025 04:06 PM

Anonymous

100%

1/18/2025 04:22 PM

Anonymous

100

1/18/2025 04:31 PM

Anonymous

100

1/18/2025 04:32 PM

Anonymous 1/18/2025 04:33 PM	50%
Anonymous 1/18/2025 04:42 PM	All of it
Anonymous 1/18/2025 04:44 PM	80 to 100%
Anonymous 1/18/2025 04:46 PM	90%
Anonymous 1/18/2025 04:50 PM	?
Anonymous 1/18/2025 04:50 PM	50
Anonymous 1/18/2025 04:53 PM	125%
Anonymous 1/18/2025 04:54 PM	50%
Anonymous 1/18/2025 05:03 PM	100
Anonymous 1/18/2025 05:10 PM	50% or we should have more options of service other than Starlink. Northern BC should pay same as rest of BC.
Anonymous 1/18/2025 05:13 PM	75%
Anonymous 1/18/2025 05:22 PM	75
Anonymous 1/18/2025 05:22 PM	100%
Anonymous 1/18/2025 05:25 PM	50

Anonymous

1/18/2025 05:32 PM

I lived on Vancouver island unlimited for under \$60. I now have starlink and pay \$179 because it is the most reliable internet. Northwestel is horrible to deal with.

Anonymous

1/18/2025 06:45 PM

100%

Anonymous

1/18/2025 06:50 PM

100%

Anonymous

1/18/2025 06:51 PM

100%

Anonymous

1/18/2025 06:53 PM

All of the difference. \$72 is a lot for people where we are considering the price of living

Anonymous

1/18/2025 07:00 PM

50% I'm paying higher here in Fort Nelson than I did in Vernon

Anonymous

1/18/2025 07:12 PM

100

Anonymous

1/18/2025 07:21 PM

At least \$50%

Anonymous

1/18/2025 07:38 PM

100%

Anonymous

1/18/2025 07:40 PM

100%

Anonymous

1/18/2025 07:41 PM

100

Anonymous

1/18/2025 07:48 PM

75

Anonymous

1/18/2025 08:10 PM

100%

Anonymous 50 percent

1/18/2025 08:11 PM

Anonymous 100%

1/18/2025 08:23 PM

Anonymous 100

1/18/2025 10:40 PM

Anonymous 75-100%

1/18/2025 11:02 PM

Anonymous All of it, to make it somewhere near the price in a major Center

1/18/2025 11:12 PM

Anonymous 40

1/19/2025 12:24 AM

Anonymous 100

1/19/2025 06:27 AM

Anonymous 50

1/19/2025 08:15 AM

Anonymous Should be about 25-30%.

1/19/2025 09:19 AM

Anonymous 100

1/19/2025 10:20 AM

Anonymous 100%

1/19/2025 11:25 AM

Anonymous 30% - 60%

1/19/2025 11:39 AM

Anonymous 70-80%

1/19/2025 01:14 PM

Anonymous 100%

1/19/2025 02:55 PM

Anonymous 1/19/2025 03:34 PM	%100
Anonymous 1/19/2025 06:20 PM	50%
Anonymous 1/19/2025 07:35 PM	100
Anonymous 1/19/2025 08:33 PM	100
Anonymous 1/19/2025 09:30 PM	70%
Anonymous 1/19/2025 10:51 PM	All
Anonymous 1/21/2025 01:14 PM	75%
Anonymous 1/21/2025 06:58 PM	20
Anonymous 1/22/2025 04:15 PM	100% of the difference
Anonymous 1/22/2025 09:39 PM	55
Anonymous 1/23/2025 11:41 AM	100%
Anonymous 1/23/2025 01:25 PM	100
Anonymous 1/27/2025 09:19 PM	100%
Anonymous 1/29/2025 09:45 PM	100%

Anonymous 100 percent
1/30/2025 11:20 AM

Anonymous I have no preference, thank you.
2/05/2025 10:27 AM

Anonymous I think any discount the communities above hwy 16 would get would be appreciated.
2/13/2025 08:36 PM

Optional question (84 response(s), 12 skipped)

Question type: Single Line Question

Q5 | What should be the amount of the monthly discount? Please explain your suggestion.

Anonymous I pay \$157 per month for reliable internet. Sourthern regions I can get phone/tv/internet for \$60 per month
1/18/2025 03:58 PM

Anonymous It should be simile to the closest city. Which is Fort Saint John BC. We pay \$400 a month for cable & internet. That is absurd.
1/18/2025 04:35 PM

Anonymous We should match the owest cost for the lower mainland
1/18/2025 07:23 PM

Anonymous Should be based on difference on northeast bc and Vancouver \$179 vs \$29
1/18/2025 08:43 PM

Anonymous Depending on location and internet provider and current cost of internet the price should be lowered to a amount that is similar to bigger city's down south
1/19/2025 02:46 PM

Anonymous It did be based off how much the payments are as the are different levels of payment for each subscriber. Such as: unlimited internet is more money, vs pay by gb. So the discount should be based off what the customer is paying.
1/19/2025 11:35 PM

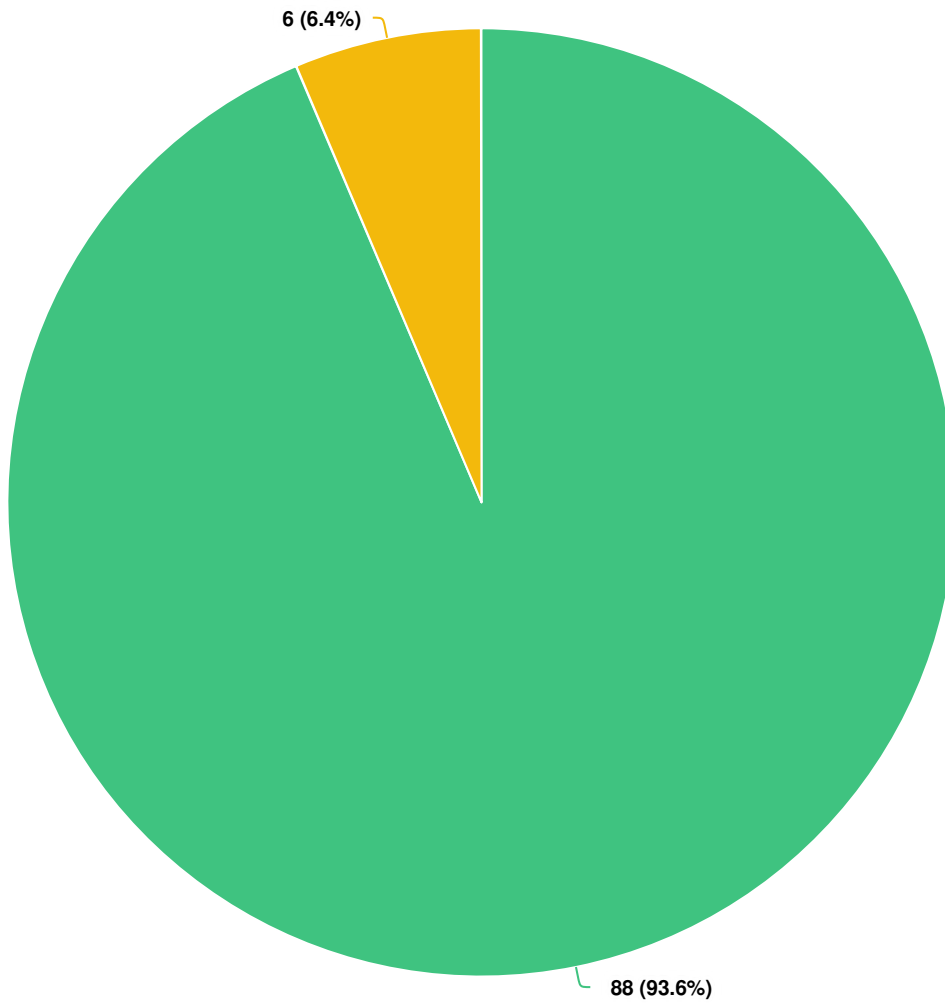
Anonymous A tiered subsidy model would be more equitable and sustainable. For low income households (this income threshold would have to be determined by the CRTC) in the Far North, offer a 100% subsidy for
2/03/2025 09:13 AM

the basic/standard internet packages available in their community. This may require some level of partnership with internet providers in the Far North. The reasoning here is that there are probably some households that still will not be able to afford internet with a \$72 subsidy so by covering the cost in full for this segment of the population will lead to helping more people in dire need have access to internet services sufficient for essential activities such as browsing the internet, email etc. and can help to support school and work of all low-income residents. For households above the pre-established income threshold, they will receive a flat payout that is economically feasible. This payout will have to be calculated based on the population size of the target area while also considering the estimated support needed for the low income groups as detailed above and the overall program budget. This payout will be lower than the average difference of \$72 which has the added benefit of subsidizing premium internet packages to a lesser degree.

Optional question (7 response(s), 89 skipped)

Question type: Essay Question

Q6 | Do you think small businesses and community institutions should also receive the discount?



Question options

- Yes
- No

Optional question (94 response(s), 2 skipped)
Question type: Dropdown Question

Q7 | Why should they also receive the discount?

Anonymous

1/16/2025 03:49 PM

Small businesses, in particular in small Northern communities pass on costs to the consumers they serve and a subsidy for small businesses headquartered in the North should be applied to improve affordability. Internet is a mandatory service for small businesses and the cost reduction will improve the lives of all residences.

Anonymous

1/17/2025 01:08 PM

they can spend the money on other items. more money for education.

Anonymous

1/18/2025 03:02 PM

High cost

Anonymous

1/18/2025 03:05 PM

Non profits should. They struggle to meet the needs of people the serve with very little supports

Anonymous

1/18/2025 03:09 PM

Cost of internet is extremely excessive for all plans in the North. Also charged overage rates equivalent to a mortgage payment.

Anonymous

1/18/2025 03:13 PM

The cost is unfair and has a negative impact on the ability of small businesses and organizations to remain in operation

Anonymous

1/18/2025 03:13 PM

They live here to

Anonymous

1/18/2025 03:21 PM

To be fair with everyone

Anonymous

1/18/2025 03:21 PM

For fairness

Anonymous

1/18/2025 03:28 PM

Its an additional cost to them In an akready more expensive situation

Anonymous

1/18/2025 03:40 PM

They provide the economy.

Anonymous

1/18/2025 03:46 PM

Its hard to keep a business sin the north and costs are very high too

Anonymous

1/18/2025 03:51 PM

Small business ventures struggle the most to compete with large chain stores, they deserve to be provide the best opportunity to compete with big store pricing.

Anonymous

1/18/2025 03:53 PM

It's expensive

Anonymous

1/18/2025 03:55 PM

Because they rely on the internet to run their business in town and out of town

Anonymous

1/18/2025 03:58 PM

They're are based in the north also

Anonymous

1/18/2025 04:03 PM

Because businesses also don't make as much money in the north compared to down south

Anonymous

1/18/2025 04:06 PM

Providing jobs in the north they should qualify for at least 50% rate discount

Anonymous

1/18/2025 04:06 PM

Everyone needs access to affordable internet even those in small businesses or a part of the community.

Anonymous

1/18/2025 04:06 PM

I don't think it's fair that it should be only for certain people. Everyone in the far north should be eligible for a discount.

Anonymous

1/18/2025 04:09 PM

Library etc. Will benefit the kids

Anonymous

1/18/2025 04:22 PM

Their cost to operate is expensy

Anonymous

1/18/2025 04:31 PM

To support local economy

Anonymous

1/18/2025 04:32 PM

To even the playing field of the cost of business so they could lower their hourly rate to get more work

Anonymous

1/18/2025 04:35 PM

Because internet is so expensive in the north. We all deserve the discount.

Anonymous

1/18/2025 04:43 PM

Small business and community institutions are funded by rural residents and are even more severely impacted by high rates and limited options

Anonymous

1/18/2025 04:44 PM

Small business are suffering from high costs and must make their prices higher which deters folks who are struggling financially to shop local and buy from the smaller businesses.

Anonymous

1/18/2025 04:46 PM

The high cost of everything makes it hard to stay in business, most small businesses have a tight margin of profit and could use the help.

Anonymous

1/18/2025 04:50 PM

Cost is high to have small business, institutions serve the public

Anonymous

1/18/2025 04:50 PM

25

Anonymous

1/18/2025 04:53 PM

As the west subsidizes the east, the south should subsidize the north. We should actually pay less for a simple service as we don't have banks, govt offices, brick and mortar buildings to offset the need for internet services

Anonymous

1/18/2025 04:54 PM

They live here too

Anonymous

1/18/2025 05:03 PM

They are in the same service area that is being monopolized by one hardwire internet provider in the north, that has been gouging customers for decades.

Anonymous

1/18/2025 05:10 PM

Small bussness can't always access internet services and have to use e transfer for house cleaners to farmers markets. Just because we all don't work for large companies does NOT mean we should pay more.

Anonymous

We all live in the far North & to post what the stores have for

1/18/2025 05:13 PM

advertising. You need the internet. Small businesses are usually Mom & Pop's

Anonymous

1/18/2025 05:22 PM

Because eventually the cost of doing business ends at the consumers (us)

Anonymous

1/18/2025 05:25 PM

Everyone, businesses included struggle with prices of everything a little break would make us feel like someone cared. Anything would help

Anonymous

1/18/2025 05:32 PM

Small businesses are hurting all the time

Anonymous

1/18/2025 06:45 PM

All communication should be free... free speech

Anonymous

1/18/2025 06:51 PM

It's hard to buy local and support businesses when they have to absorb shipping costs etc. It's not always in the budget to shop local when you can get it cheaper online.

Anonymous

1/18/2025 06:53 PM

Because our small businesses are struggling just as much to stay afloat

Anonymous

1/18/2025 07:00 PM

Without small business our community would suffer

Anonymous

1/18/2025 07:12 PM

I don't think anyone should pay the price we pay for internet, that includes small businesses and community institutions.

Anonymous

1/18/2025 07:21 PM

I believe they should receive a discount but not necessarily as much as residential costumers. Its expensive enough for internet services in the north

Anonymous

1/18/2025 07:23 PM

Because they will have extra for services provided or cost lowering for consumers

Anonymous

1/18/2025 07:38 PM

Most school and students use internet service on a daily basis, Monday - Friday.

Anonymous

1/18/2025 07:41 PM

They are paying more also

Anonymous

1/18/2025 07:48 PM

The cost that small businesses and institutions pay is ultimately reflected in the cost of the products which they sell to Consumers. If their costs were lower perhaps they could then lower their costs slightly on the products that they sell.

Anonymous

1/18/2025 08:10 PM

They are also living working and providing jobs in the north

Anonymous

1/18/2025 08:11 PM

same reason we would get it ..far north costs

Anonymous

1/18/2025 08:23 PM

Because everybody from the south going north, except internet service. Why should we pay more to provide to them? Also, business is not possible anymore without internet, in some places the only way to communicate and everything else is already far more expensive in the north and small businesses are struggling.

Anonymous

1/18/2025 08:43 PM

Only fair

Anonymous

1/18/2025 09:16 PM

It costs more to do business in the North

Anonymous

1/18/2025 10:40 PM

So it is the same throughout all of the community.

Anonymous

1/18/2025 11:02 PM

Perhaps a little lower %

Anonymous

1/18/2025 11:12 PM

Bolster opportunities in small northern communities

Anonymous

1/19/2025 12:24 AM

Business struggling at northern BC. Towns dying and losing costumers

Anonymous

1/19/2025 06:27 AM

They have hire costs therefore having to pass it on to customers and clients

Anonymous

1/19/2025 08:15 AM

They have more expenses too. Living and doing business in the Far North is just more expensive

Anonymous

1/19/2025 09:19 AM

They are losing money the same as the residents. The company could run longer. Possibly saving it from closing.

Anonymous

1/19/2025 10:20 AM

They love here too and need the internet for their jobs. They shouldn't have to pay more just because they are a business.

Anonymous

1/19/2025 11:25 AM

They need internet just as much as the rest of us

Anonymous

1/19/2025 11:39 AM

Because internet is expensive for business packages

Anonymous

1/19/2025 01:14 PM

Offer a service to the community

Anonymous

1/19/2025 02:46 PM

Internet should be easy to access and cheap to get

Anonymous

1/19/2025 02:55 PM

Increased cost of doing business in the north is passed onto customers who already pay too much to live in the north.

Anonymous

1/19/2025 03:34 PM

Because they also live and work in the far north and deserve the same

Anonymous

1/19/2025 06:20 PM

So people can continue to use their internet for job searching and other important things if they don't have access to internet at home

Anonymous

1/19/2025 07:35 PM

People in the north need businesses in the north. Rising costs are a contributing factor in businesses closing or prices rising.

Anonymous

1/19/2025 08:33 PM

They get the same to run businesses but everything costs more

Anonymous

They are the backbone of communities.

1/19/2025 09:30 PM

Anonymous

1/19/2025 10:51 PM

It is hard enough to run a business here so any subsidy would help

Anonymous

1/19/2025 11:35 PM

Because they have to also pay for Internet and often gives out the password for users/customers. Here in the North we are so in the same boat.

Anonymous

1/21/2025 01:14 PM

Because Rates in the North are still higher than elsewhere

Anonymous

1/22/2025 04:15 PM

Cost of living in the north is unmanageable

Anonymous

1/23/2025 11:41 AM

Offering a discounted internet will address the digital divide and offer a level playing field with competing businesses in southern Canada.

Anonymous

1/23/2025 01:25 PM

They provide services and supports to community at a fraction of the cost already. -they are the backbones of the community and are already working with razor thin margins

Anonymous

1/27/2025 09:19 PM

We should be building up our northern parts of the country not punishing the small businesses doing so by having their cost of operations unfairly high.

Anonymous

1/30/2025 11:20 AM

Small businesses have been greatly affected by the higher cost of everything in the north, and they should be included.

Anonymous

2/03/2025 09:13 AM

I think they should also receive the discount but it depends on the budget. If their inclusion does not affect residential support then supporting small businesses can help to make them more competitive and may stimulate economic growth in the local communities.

Anonymous

2/05/2025 10:27 AM

Non-profit or small business should receive a discount, due to high cost of everything else. Internet is often slow in most places, unless if you pay a lot of money for a faster service. I am not fond of government offices receiving discounts. They get enough discounts already. Share the pocket of money to less unfortunate.

Anonymous

2/13/2025 08:36 PM

non profit groups do not have the memberships any longer to be able to afford extras. I think any help would be appreciated

Optional question (82 response(s), 14 skipped)

Question type: Essay Question

Q8 Why should they not receive the discount?

Anonymous

1/18/2025 02:51 PM

These are either profit generating institutions or institutions funded by government grants, they already receive other types of subsidies.

Anonymous

1/18/2025 03:39 PM

It's a write off for businesses. Community help centres such as thrift stores or perhaps schooling or social help centre's should get the discount.

Anonymous

1/18/2025 04:33 PM

Because businesses already get a discount on internet

Anonymous

1/18/2025 04:42 PM

The small business should receive the discount, they have to have internet to make their business run. Small business can barely afford to be open right now because of the cost of shipping, rent and utilities! The community institutions can afford the bill.

Anonymous

1/18/2025 06:50 PM

This is a tax write off for them

Anonymous

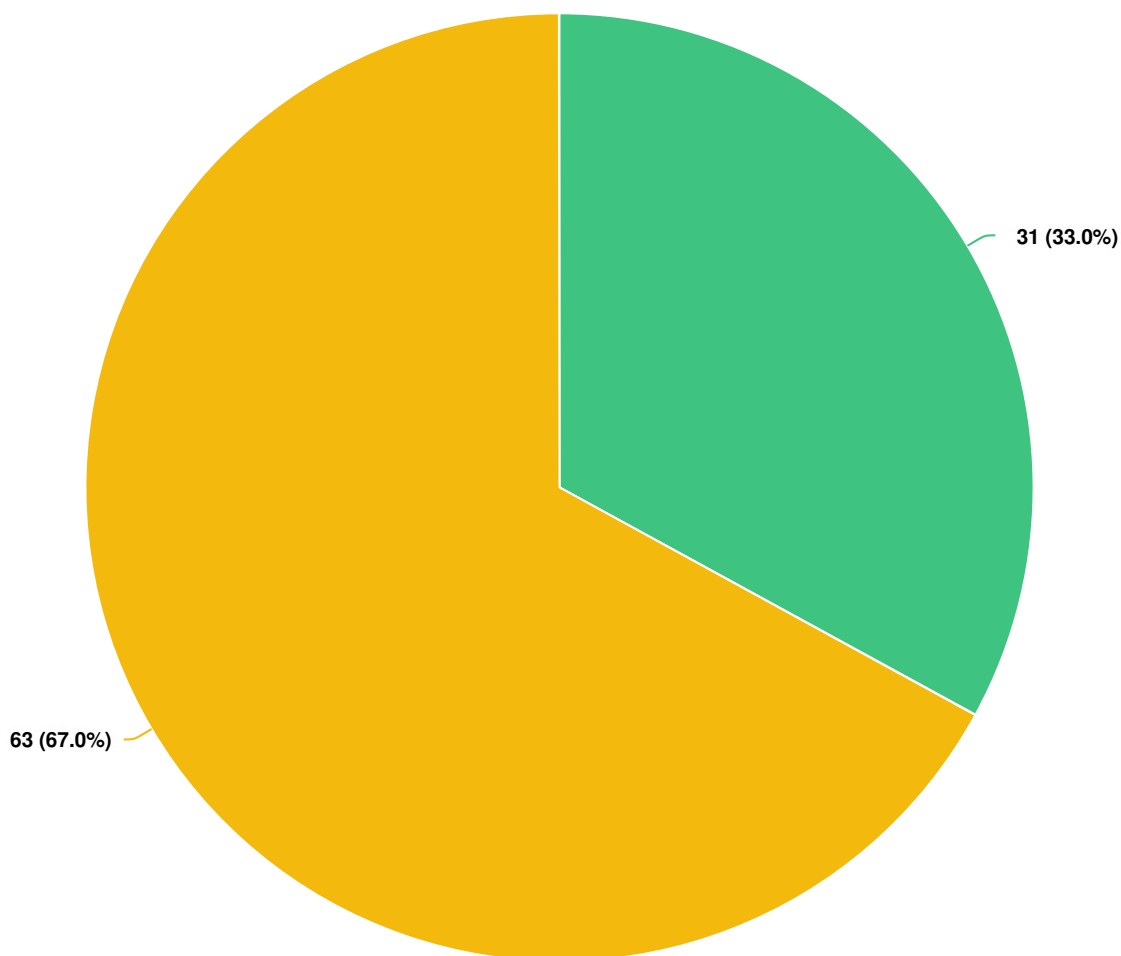
1/21/2025 06:58 PM

Cost of doing business

Optional question (6 response(s), 90 skipped)

Question type: Essay Question

Q9 | Do you work at or operate a community institution or do you work at or own a small business?



Question options

- Yes
- No

Optional question (94 response(s), 2 skipped)

Question type: Dropdown Question

Q10 | What is its monthly Internet bill? If there is more than one Internet bill, please specify.

Anonymous 160
1/18/2025 03:05 PM

Anonymous Can be as low as 250/month(if away and not used) or have had it as high as 1500/month on overage/data fees. Northwestel price gouging is insane!
1/18/2025 03:09 PM

Anonymous 180
1/18/2025 03:13 PM

Anonymous 160.00 home 400.to500.00 work
1/18/2025 03:13 PM

Anonymous 156\$
1/18/2025 03:28 PM

Anonymous 157 & 180 small business
1/18/2025 03:58 PM

Anonymous \$200 for 1 internet bill
1/18/2025 04:03 PM

Anonymous No internet bill because it is too expensive for me to get, i currently use hotspot from my phone.
1/18/2025 04:06 PM

Anonymous \$160
1/18/2025 04:31 PM

Anonymous \$140 a month for the office and \$170 a month for mobile internet
1/18/2025 04:32 PM

Anonymous 170
1/18/2025 04:43 PM

Anonymous \$95/month for 200gb which is barely enough.
1/18/2025 04:46 PM

Anonymous

1/18/2025 04:54 PM

Not sure

Anonymous

1/18/2025 05:10 PM

Non I'm forced to use e transfers. As internet is nit always available in remote parts of Northern BC

Anonymous

1/18/2025 05:22 PM

\$185

Anonymous

1/18/2025 07:12 PM

I don't have access to that information.

Anonymous

1/18/2025 07:38 PM

I work at a First Nation school. I don't know the cost

Anonymous

1/18/2025 07:48 PM

189.00

Anonymous

1/18/2025 08:10 PM

\$156.80

Anonymous

1/18/2025 08:23 PM

\$300

Anonymous

1/18/2025 11:02 PM

156.00

Anonymous

1/19/2025 06:27 AM

Our monthly bill is approx 300 permonth

Anonymous

1/19/2025 08:15 AM

0

Anonymous

1/19/2025 11:25 AM

225

Anonymous

1/19/2025 10:51 PM

\$165

Anonymous

1/23/2025 11:41 AM

Business - \$420.79

Anonymous

1/23/2025 01:25 PM

We share internet with another not for profit

Anonymous

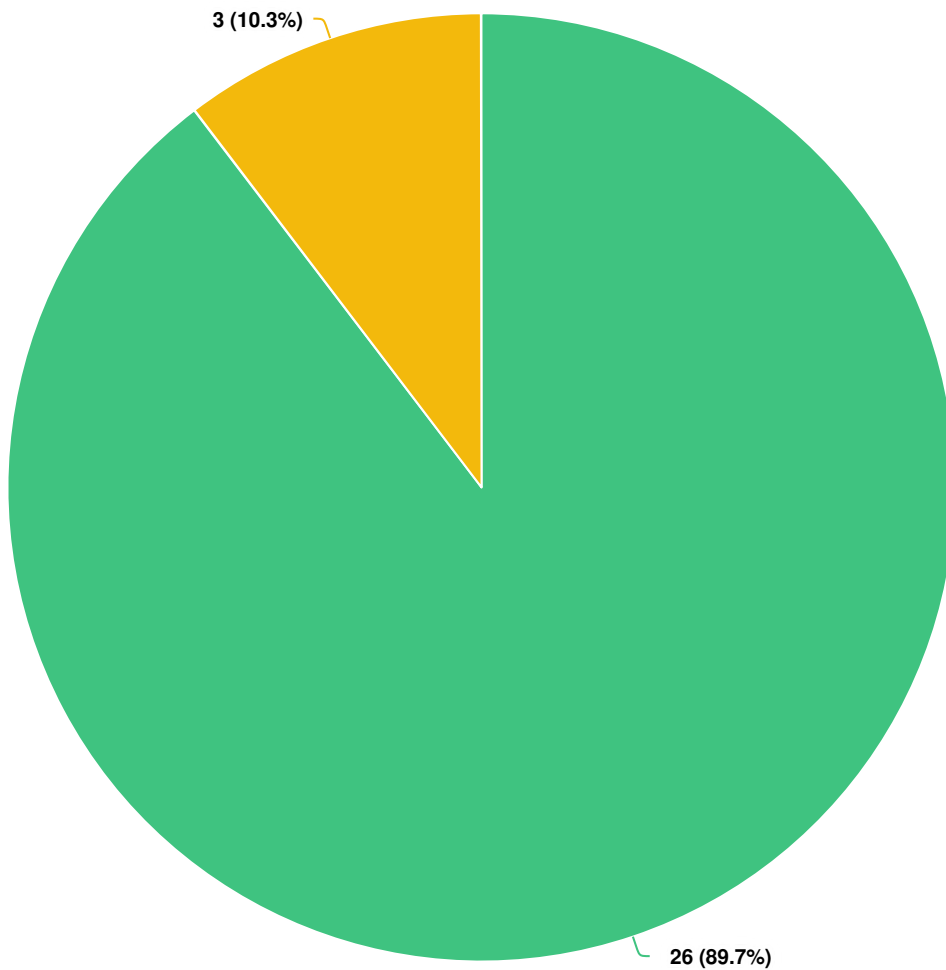
1/30/2025 11:20 AM

Not sure

Optional question (28 response(s), 68 skipped)

Question type: Single Line Question

Q11 | Would a monthly discount in the amount of \$72 or less have a significant impact on your small business or community institution?



Question options

- Yes
- No. Please explain why not

Optional question (29 response(s), 67 skipped)

Question type: Dropdown Question

Q12 | Is there anything else you would like to add?

Anonymous
1/17/2025 01:08 PM
please make this subsidy worth the time and effort you are put into. a \$10 credit isn't going to make much of a difference. Saving like \$50 a month or \$600 a year will make a great difference on a family of 4.

Anonymous
1/18/2025 02:51 PM
Internet affordability is a major concern as someone who recently moved to the far north

Anonymous
1/18/2025 03:13 PM
We have been ripped off for years

Anonymous
1/18/2025 03:21 PM
No

Anonymous
1/18/2025 03:39 PM
A substantial discount is warranted and deserved for us in the north. We've paid well over normal internet service costs to the south, and while there is no doubt substantial costs to bring us internet and cable, the prices MUST come down. We pay enough to live in the north already, I feel that this is just another excessive amount to pay for anything.

Anonymous
1/18/2025 03:40 PM
It's ridiculous what we all pay. It ups the price for everything, everywhere, despite living in the Alaska highway. Ridiculous.

Anonymous
1/18/2025 03:46 PM
We have crappier internet (no fiber optics and speeds do not correspond to what you're paying for), sometimes data limits and very high costs for a slower less reliable internet.

Anonymous
1/18/2025 03:55 PM
That we need to have stable internet and it be able to support the needs of our communities. Living in the far north we rely on internet for pretty much everything we do

Anonymous
1/18/2025 04:06 PM
No

Anonymous
1/18/2025 04:06 PM
No

Anonymous

1/18/2025 04:35 PM

Please give us a discount the actually makes a difference.

Anonymous

1/18/2025 04:43 PM

Northwestel's business rates are exorbitant

Anonymous

1/18/2025 04:50 PM

Non-profits such as thrift stores, community centers would really benefit

Anonymous

1/18/2025 04:53 PM

the north should pay less than the south for an essential service to the north

Anonymous

1/18/2025 05:03 PM

This subsidy would greatly assist Canadians in northern communities, allowing them to maintain basic internet service that is readily available in major cities across Canada for a huge discounted price.

Anonymous

1/18/2025 05:10 PM

The north needs more internet options. In Fort Nelson we only have Starlink. I'm forced to use e transfer. Some houses are off grid or too remote.

Anonymous

1/18/2025 05:13 PM

I have been paying North West tel. For 21 years. It's time they gave back.

Anonymous

1/18/2025 06:45 PM

No

Anonymous

1/18/2025 07:12 PM

Every penny counts.

Anonymous

1/18/2025 07:41 PM

As a senior on a fixed income it's hard to pay the high prices for internet

Anonymous

1/18/2025 07:48 PM

Having lived farther south than Northeastern British Columbia, I am roughly playing twice the amount if not 1.2 times the amount that I would have normally paid for internet elsewhere. I was shocked when I first moved here at the cost of Internet.

Anonymous

1/18/2025 08:10 PM

The cost of phone bills in the north should also be adjusted as there is less providers and minimal coverage

Anonymous 1/18/2025 08:11 PM	ASAP get this started
Anonymous 1/18/2025 11:02 PM	Not at this time
Anonymous 1/19/2025 12:24 AM	Mobile provider need to lower price too. Everything expensive here
Anonymous 1/19/2025 06:27 AM	It would be a nice break where everything is so expensive here
Anonymous 1/19/2025 09:19 AM	We have been getting ripped off for to long and no one cares!
Anonymous 1/19/2025 11:25 AM	This should be eligible to all. Even people with starlink. We are bound to Northwestel or starlink in our community.
Anonymous 1/19/2025 01:14 PM	When will we see this discount
Anonymous 1/19/2025 09:30 PM	Please pass this asap.
Anonymous 1/19/2025 11:35 PM	Small businesses are the heart of most northern communities. If you make them pay more because they have an income then it's life saying your small business has to deal with it and still provide the same quality of service. No one should have to just deal with it like that.
Anonymous 1/21/2025 06:58 PM	No
Anonymous 1/29/2025 09:45 PM	Support for new products (EvoPro); we had to install it & figure it out ourselves We shouldn't have to call for outage credits, most customers especially Elders, miss out We don't have local cable techs, they have to fly in at their convenience
Anonymous	N/A

2/03/2025 09:13 AM

Anonymous

2/05/2025 10:27 AM

Our main office is located in Igloodik, Nunavut. When I travel up north and get to Igloodik, I do work in a small non-profit organization office. For a short term basis, I'm currently working from home in Saskatoon, to meet my family's needs. Long term goal is to move back to Nunavut.

Anonymous

2/13/2025 08:36 PM

I was not able to get a complete list of communities but my area of concern is the small communities along hwy 37 where there access to anything is limited and they pay higher costs. I got a list of some of the communities from Atlin down to Iskut but there are other communities along that hwy that need it also. Stewart, Kitwanga, Gitayow, etc.

Optional question (36 response(s), 60 skipped)

Question type: Essay Question