



Telecom Order CRTC 2022-45

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Ottawa, 23 February 2022

Various companies – Interim approval of tariff applications

1. The Commission **approves on an interim basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Sogetel inc.	TN 189 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022

2. The Commission **approves on an interim basis**, with revised rates, the following tariff applications:

Applicant	Tariff Notice and description	Date of application	Effective date
9315-1884 Québec inc.	TN 14 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Brooke Telecom Co- operative Ltd.	TN 22 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	28 October 2021	1 March 2022
Bruce Telecom Ontario Inc.	TN 161 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Cochrane Telecom Services	TN 79 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
CoopTel, coop de télécommunication	TN 88 General Tariff – Introduction of Next-	2 November 2021	1 March 2022

	Generation 9-1-1 (NG9-1-1) Service		
CoopTel, coop de télécommunication	TN 88A General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	2 November 2021	1 March 2022
Execulink Telecom Inc.	TN 79 General ILEC Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Hay Communications Co-operative Limited	TN 33 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Huron Telecommunications Co-operative Limited	TN 40 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Gosfield North Communication Co-operative Limited	TN 22 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	5 November 2021	1 March 2022
Lansdowne Rural Telephone Company Ltd.	TN 18 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Mornington Communications Co-operative Limited	TN 70 General ILEC Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Nexicom Telecommunications, a Division of Nexicom Inc.	TN 52 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Nexicom Telephones, a Division of Nexicom Inc.	TN 44 General Tariff – Introduction of Next-	1 November 2021	1 March 2022

	Generation 9-1-1 (NG9-1-1) Service		
North Frontenac Telephone Corporation Ltd.	TN 35 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
North Renfrew Telephone Company Limited	TN 44 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	29 October 2021	1 March 2022
Quadro Communications Co-operative Inc.	TN 37 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
The Westport Telephone Company, Limited	TN 46 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Tuckersmith Communications Co-operative Limited	TN 34 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022
Wightman Telecom Ltd.	TN 33 General Tariff – Introduction of Next- Generation 9-1-1 (NG9-1-1) Service	1 November 2021	1 March 2022

3. In *Establishment of new deadlines for Canada's transition to next-generation 9-1-1*, Telecom Decision CRTC 2021-199, 14 June 2021, the Commission directed next-generation 9-1-1 (NG9-1-1) network providers, by 1 March 2022, to (i) establish their NG9-1-1 networks; (ii) complete all NG9-1-1 production onboarding activities; and (iii) be ready to provide NG9-1-1 Voice, wherever public safety answering points have been established in a particular region. In that decision, the Commission also directed all NG9-1-1 network providers to file proposed wholesale and retail NG9-1-1 tariffs no later than 1 November 2021.
4. Between 28 October and 5 November 2021, the Commission received tariff applications from small incumbent local exchange carriers (SILECs) that are members of the Independent Telecommunications Providers Association (ITPA) to introduce the NG9-1-1 service.

5. The ITPA-member SILECs filed NG9-1-1 rates for their respective operating territories indicating that they did not file Phase II costs as they do not have the knowledge and expertise necessary to perform Phase II costing studies. However the ITPA-member SILECs submitted that the cost models they have filed meet the Commission's requirements.
6. Upon preliminary analysis of the tariff applications, the Commission considers that the wide range of proposed tariffs¹ filed by the ITPA-member SILECs would pose a significant burden on Canadians who live in SILEC territories with a low subscriber base. As such, the Commission considers the lowest proposed ITPA-member SILEC NG9-1-1 retail and wholesale rate of \$0.45 per network access subscriber per month for both wireline and wireless network access service to be reasonable as an interim rate during the ongoing analysis of the NG9-1-1 tariff rates.
7. The Commission also notes that it intends to launch a proceeding to consider funding NG9-1-1 through the National Contribution Fund.
8. The Commission recognizes the importance of ensuring that companies have sufficient time to transition to the NG9-1-1 network. Therefore, prior to its review of the whole record, the Commission finds it appropriate to approve, on an interim basis, the rate of \$0.45 per retail and wholesale network access subscriber per month for both wireline and wireless network access service for all of the ITPA-member SILECs, as well as the terms and conditions of each tariff application, effective 1 March 2022.
9. The interim approval of this application complies with the 2006 and 2019 Policy Directions² by facilitating efficient tariff processes while enabling the Commission to consider, on the basis of a complete record, how its final decision can promote competition, affordability, consumer interests, and innovation.
10. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ The proposed tariffs ranged from \$0.45 to \$2.93 per month for retail and wholesale, wireline and wireless network access subscribers, or from \$0.68 to \$10.55 per month for retail and wholesale, wireline only network access subscribers.

² *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006, and *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019