



Telecom Order CRTC 2020-8

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Ottawa, 20 January 2020

TELUS Communication Inc. – Approval of a tariff application

1. The Commission **approves** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
TELUS Communications Inc.	TN 548 Competitive Local Exchange Carrier (CLEC) – General Tariff – Introduction of Routing of 800/888 calls	22 October 2019	20 January 2020

2. The Commission received no interventions with respect to the application.
3. In accordance with the 2019 Policy Direction,¹ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, approval of this application will promote affordability and consumer interests, since it (i) will increase competition in the identified provinces, and (ii) will ensure that customers have access to high-quality telecommunications services.
4. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019