



Telecom Order CRTC 2020-148

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Ottawa, 12 May 2020

Cooptel - Approval of tariff applications

1. The Commission **approves** the following tariff applications:

Applicant	Tariff Notice and description	Date of application	Effective date
Cooptel	TN 86	10 October 2019	12 May 2020
	TN 86A	18 November 2019	
	General Tariff – Various local exchange services		

2. The Commission received no interventions with respect to the applications.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of these applications will advance the policy objective set out in paragraph 7(f) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, approval of these applications will promote consumer interests and innovation, since it (i) will help ensure the implementation of a service that enables the filtering of nuisance calls while not inadvertently causing legitimate customer calls to be blocked and (ii) will ensure that consumers will continue to have access to high-quality telecommunications services as a result of this service revision.
5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019