



Compliance and Enforcement Decision CRTC 2013-528

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Ottawa, 30 September 2013

Extension of telecommunications number registrations on the National Do Not Call List

File number: 8665-C12-201313030

In this decision, the Commission extends the registration period for telecommunications numbers on the National Do Not Call List to six years.

Introduction

1. The Commission regulates unsolicited telecommunications pursuant to sections 41 to 41.7 and 72.01 to 72.15 of the *Telecommunications Act* (the Act). The Commission, in Telecom Decision 2007-48, established the Unsolicited Telecommunications Rules (UTRs), which is a comprehensive framework for unsolicited telecommunications. The UTRs include the National Do Not Call List (DNCL) Rules, the Telemarketing Rules, and the Automatic Dialing-Announcing Device (ADAD) Rules. The UTRs and the National DNCL came into operation on 30 September 2008.
2. In Telecom Decision 2007-48, the Commission noted that failure to remove disconnected and reassigned telecommunications numbers from the National DNCL might result in Canadians who have obtained a new telecommunications number being prevented from receiving telemarketing telecommunications that they may wish to receive. The Commission considered that the concerns could be mitigated through the establishment of a finite registration period at the end of which a registered number would automatically be deregistered if it was not renewed. The Commission therefore established a three-year registration period for telecommunications numbers registered on the National DNCL, which was subsequently extended to five years.¹
3. In Compliance and Enforcement Notice of Consultation 2013-527, issued today, the Commission has initiated a proceeding to consider the appropriateness of making telecommunications number registrations on the National DNCL permanent without a procedure to remove disconnected and reassigned numbers, by discontinuing the requirement for Canadians to renew the registration of their numbers at five-year intervals.

¹ See Telecom Regulatory Policy 2009-200.

Commission's analysis and determinations

4. The Commission notes that registrations will begin expiring on 1 October 2013, and that the proceeding initiated by Compliance and Enforcement Notice of Consultation 2013-527 to consider permanent number registration will not be concluded until after that date. As such, the Commission considers that it is necessary to extend the registration period for telecommunications numbers on the National DNCL in order to allow for a full review of the issues set out in the above-referenced notice before existing registrations expire.
5. Accordingly, the Commission determines that the duration of existing and future registrations of telecommunications numbers on the National DNCL is six years.²

Secretary General

Related documents

- *Permanent number registration*, Compliance and Enforcement Notice of Consultation CRTC 2013-527, 30 September 2013
- *Modifications to some Unsolicited Telecommunications Rules*, Telecom Regulatory Policy CRTC 2009-200, 20 April 2009
- *Unsolicited Telecommunications Rules framework and the National Do Not Call List*, Telecom Decision CRTC 2007-48, 3 July 2007, as amended by Telecom Decision CRTC 2007-48-1, 19 July 2007

² Canadians may deregister their residential, wireless, voice over Internet Protocol, or fax number from the National DNCL at any time by calling the National DNCL Service Line from the number they wish to remove.