



Telecom Order CRTC 2012-90

PDF version

Ottawa, 13 February 2012

Bell Canada – Customer Specific Business Service

File number: Tariff Notice 921 (NST)

1. The Commission received an application by Bell Canada, dated 8 December 2011, proposing to withdraw its National Services Tariff item 1124 – Customer Specific Business Service. This service enables customers to use a private data communications network within the operating territories of Bell Canada, including (i) equipment in the company's central offices, (ii) dedicated access and interexchange circuits, and (iii) dial access circuits to the customer's equipment in the company's central offices.
2. Bell Canada indicated that the term of this service has expired and that no customers currently subscribe to this service.
3. In Telecom Order 2011-777, the Commission approved Bell Canada's application on an interim basis, effective 10 January 2012.
4. The Commission received no comments regarding Bell Canada's application. The public record of this proceeding, which closed on 7 February 2012, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file number provided above.
5. The Commission notes that since no customers currently subscribe to this service, customer notification was not required. The Commission considers that Bell Canada has complied with the requirements set out in Telecom Decision 2008-22, in which the Commission revised its procedures for dealing with applications to destandardize and/or withdraw tariffed services.
6. Accordingly, the Commission considers that Bell Canada's proposal to withdraw its Customer Specific Business Service is acceptable.
7. In light of the above, the Commission **approves on a final basis** Bell Canada's application, effective the date of this order.

Secretary General

Related documents

- Telecom Order CRTC 2011-777, 15 December 2011
- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008