



## Telecom Order CRTC 2012-67

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Ottawa, 2 February 2012

### Bell Canada – Withdrawal of Customer Specific Arrangement

File number: Tariff Notice 920 (NST)

1. The Commission received an application from Bell Canada, dated 17 November 2011, in which the company proposed revisions to its National Services Tariff (NST) in order to withdraw item 720.87 – Master Agreement – Customer Specific Agreement.
2. Bell Canada indicated that this arrangement has expired and the tariff is no longer required. The company also indicated that no customers currently subscribe to this service.
3. The Commission approved Bell Canada’s application on an interim basis in Telecom Order 2011-745.
4. The Commission received no comments regarding Bell Canada’s application. The public record of this proceeding, which closed on 25 January 2012, is available on the Commission’s website at [www.crtc.gc.ca](http://www.crtc.gc.ca) under “Public Proceedings” or by using the file number provided above.
5. The Commission notes that since no customers currently subscribe to this service, customer notification is not required. The Commission considers that Bell Canada has complied with the requirements set out in Telecom Decision 2008-22, in which the Commission revised its procedures for dealing with applications to destandardize and/or withdraw tariffed services.
6. Accordingly, the Commission finds that Bell Canada’s proposal to withdraw the above-noted service is acceptable.
7. In light of the above, the Commission **approves on a final basis** Bell Canada’s application, effective the date of this order.

Secretary General

#### Related documents

- Telecom Order CRTC 2011-745, 1 December 2011
- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008