



Telecom Decision CRTC 2011-309

PDF version

Ottawa, 11 May 2011

CISC consensus reports – Emergency Services Working Group

File number: 8621-C12-01/08

Background

1. On 4 February 2011, the Emergency Services Working Group (ESWG) of the CRTC Interconnection Steering Committee (CISC) submitted the following consensus reports to the Commission for approval:
 - *E9-1-1 Change Notification Process, version 1.0*, 24 January 2011 (ESRE0053);
 - *Competitor Access to ALI Information*, 17 December 2010 (ESRE0055); and
 - *Status Update for Text to 9-1-1*, 20 January 2011 (ESRE0056).
2. The consensus reports can be found under the heading “Reports” on the 4 February 2011 CISC meeting agenda, which is available on the Commission’s website at www.crtc.gc.ca.

Change notification process

3. Report ESRE0053 provides recommendations on ways to improve the change notification process by which municipal changes such as street name changes, address changes, boundary changes, amalgamations, and changes to Public Service Answering Point (PSAP) systems are conveyed, in a timely manner, to all carriers operating within a municipality’s boundaries.

Competitor access to ALI information

4. Report ESRE0055 recommends that 9-1-1 service providers provide competitive local exchange carriers (CLECs) and wireless carriers with real-time access to 9-1-1 data records information as it appears in the Automatic Location Identification (ALI) database via a new or existing web portal. This will enable CLECs and wireless carriers to improve the validation and management of their 9-1-1 records. The ESWG further recommends that the changes proposed in the report be implemented within six months of the Commission’s approval of the report or in the third quarter of 2011, whichever is later.

Text messaging to 9-1-1 service

5. Report ESRE0056 contains determinations on various technical and operational specifications relating to the “Text Messaging to 9-1-1 (T9-1-1) Service” technical trial. The report also provides an update regarding the ESWG’s ongoing work on finalizing the requirements and implementation plans for this technical trial. The ESWG requests that the Commission endorse the ESWG’s activities to date.

Commission’s analysis and determinations

6. The Commission has reviewed and **approves** the recommendations contained in the above-noted consensus reports. The Commission also endorses the ESWG’s work to date on the T9-1-1 technical trial.

Secretary General