



Broadcasting and Telecom Notice of Consultation CRTC 2010-406-2

PDF version

Additional references: 2010-406 and 2010-406-1

Ottawa, 23 July 2010

Call for comments on the customer transfer process and related competitive issues – Extension of deadline and scope

Deadline for comments: 23 August 2010

File numbers: [8622-C12-201010595](#) and [8622-B54-201008566](#)

1. The Commission has received a request from Rogers Communications Inc. to amend *Call for comments on the customer transfer process and related competitive issues*, Broadcasting and Telecom Notice of Consultation CRTC 2010-406, 23 June 2010, as amended by Broadcasting and Telecom Notice of Consultation CRTC 2010-406-1, 5 July 2010, to include the handling of wireless customer cancellation and transfer requests.
2. Given that it is common practice for service providers to offer discounts or other incentives for bundled services, including telephone, television, Internet and wireless services, the Commission considers that it would be appropriate to include wireless service offerings as part of the Commission's larger examination of customer transfer processes.
3. Considering the broadened scope of the proceeding, the Commission extends the deadline for comments to **23 August 2010**. Parties may file reply comments by **9 September 2010**.
4. Parties who have not previously registered in this proceeding and who wish to receive copies of all submissions must notify the Commission by **6 August 2010** (the registration date) of their intention to do so by filling out the online form; by writing to the Secretary General, CRTC, Ottawa, Ontario, K1A 0N2; or by faxing to 819-994-0218. Parties are to provide their email addresses, where available. If parties do not have access to the Internet, they are to indicate when they notify the Commission whether they wish to receive disk versions of hard-copy filings.
5. The Commission also amends the list of interested parties established in Broadcasting and Telecom Notice of Consultation 2010-406 to include the additional wireless service providers listed in the appendix to this notice.

Secretary General

Appendix to Telecom and Broadcasting Notice of Consultation CRTC 2010-406-2

Additional parties to the proceeding

1380057 Alberta Ltd.
Airtel Wireless LTD
Bell Mobility Inc.
Data & Audio Visual Enterprises Wireless Inc. (MOBILICITY Wireless)
Dryden Mobility
First Networks Operations Inc.
Globalive Wireless Management Corp.
Globalstar Canada Satellite Co.
Ice Wireless Inc.
Inukshuk Wireless Partnership / Inukshuk Wireless Inc.
Lynx Mobility Inc.
Nexicom Mobility Inc.
Public Mobile Inc.
Rogers Wireless Partnership (Rogers Wireless, RWP)
Sogetel Mobilité inc.