



Telecom Notice of Consultation CRTC 2010-149

Ottawa, 12 March 2010

Follow-up to action plans for reviewing regulatory measures

File number: 8663-C12-201004473

Introduction

1. In *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, P.C. 2006-1534, 14 December 2006 (the Policy Direction), the Governor in Council required the Commission to, among other things, rely on market forces to the maximum extent feasible to achieve the objectives set out in section 7 of the *Telecommunications Act*.
2. Subsequently, the Commission established action plans, based on submissions received from parties, in Telecom Decisions 2007-51 and 2008-34 to review certain existing regulatory measures in light of the Policy Direction. The Commission has issued decisions related to the review of most of the regulatory measures identified in those action plans.
3. A number of the regulatory measures in the above-noted action plans have not yet been reviewed (the outstanding regulatory measures). These outstanding regulatory measures are listed in Appendices 1 and 2 of this notice of consultation.
4. The Commission notes that, in the submissions leading to the above-noted action plans, the review of certain outstanding regulatory measures was not fully justified. In addition, the Commission considers that, in light of changes in the telecommunications industry in recent years, the review of certain outstanding regulatory measures may no longer be warranted.
5. Therefore, the Commission is seeking comments on whether these outstanding regulatory measures should continue to form part of its action plans pursuant to the Policy Direction.

Call for comments

6. The Commission invites parties to
 - a) identify which outstanding regulatory measure(s) listed in Appendices 1 and 2 should continue to form part of the Commission's action plans pursuant to the Policy Direction;
 - b) for each outstanding regulatory measure identified in a) above
 - i. identify and describe the obligation(s) proposed for review;
 - ii. provide adequate rationale, in light of the Policy Direction, to support the review;

- iii. indicate, with reasons, the priority of the review; and
 - iv. identify any relevant regulatory documents (e.g. Commission decisions, orders, circulars, etc.).
7. The Commission notes that the outcome of this proceeding may result in the withdrawal of some of the outstanding regulatory measures from the action plans.

Procedure

8. Parties interested in participating in this proceeding (including receiving copies of all submissions) must notify the Commission of their intention to do so by filling out the online form; or by writing to the Secretary General, CRTC, Ottawa, Ontario, K1A 0N2; or by faxing to: 819-994-0218 by **12 April 2010** (the registration date). Parties are to provide their email addresses, where available. If parties do not have access to the Internet, they are to indicate when they notify the Commission whether they wish to receive disk versions of hard-copy filings.
9. As soon as possible after the registration date, the Commission will post on its website a complete list of interested parties, their mailing addresses, and, if available, their email addresses, identifying those parties who wish to receive disk versions.
10. Any person who wishes merely to file written comments in this proceeding, without receiving copies of the various submissions, may do so by writing to the Commission by **21 April 2010** at the address or fax number noted above, or by filling out the online form.
11. All parties may file comments with the Commission regarding the above-noted issues, serving copies on all other parties, by **21 April 2010**.
12. All parties may file reply comments with the Commission, serving copies on all other parties, by **6 May 2010**.
13. The Commission expects to publish a decision on the issues raised in this notice of consultation within 120 days of the close of record.
14. The Commission will not formally acknowledge comments. It will, however, fully consider all comments and they will form part of the public record of the proceeding.
15. Where a document is to be filed or served by a specific date, the document must be actually received, not merely sent, by that date.
16. Parties may file their submissions electronically or on paper. Submissions longer than five pages should include a summary.
17. Electronic submissions should be in HTML format. As an alternative, those making submissions may use Microsoft Word for text and Microsoft Excel for spreadsheets.

18. Each paragraph of all submissions should be numbered. In addition, the line ***End of document*** should be entered following the last paragraph. This will help the Commission verify that the document has not been damaged during electronic transmission.
19. The Commission encourages parties to monitor the record of this proceeding and/or the Commission's website for additional information that they may find useful when preparing their submissions.

Important notice

20. Note that all information that parties provide as part of this public process, except information granted confidentiality, whether sent by postal mail, facsimile, email, or through the Commission's website at www.crtc.gc.ca, becomes part of a publicly accessible file and will be posted on the Commission's website. This information includes personal information, such as full names, email addresses, postal/street addresses, telephone and facsimile numbers, and any other personal information parties provide.
21. The personal information that parties provide will be used and may be disclosed for the purpose for which the information was obtained or compiled by the Commission, or for a use consistent with that purpose.
22. Documents received electronically or otherwise will be posted on the Commission's website in their entirety exactly as received, including any personal information contained therein, in the official language and format in which they are received. Documents not received electronically will be available in PDF format.
23. Please note that the information that parties provide to the Commission as part of this public process is entered into an unsearchable database dedicated to this specific public process. This database is accessible only from the web page of this particular public process. As a result, a general search of our website with the help of either our own search engine or a third-party search engine will not link directly to the information that was provided as part of this public process.

Location of CRTC offices

24. Submissions may be examined or will be made available promptly upon request at Commission offices during normal business hours.

Toll-free telephone: 1-877-249-2782

Toll-free TDD: 1-877-909-2782

Central Building
Les Terrasses de la Chaudière
1 Promenade du Portage, Room 206
Gatineau, Quebec J8X 4B1
Tel.: 819-997-2429
Fax: 819-994-0218

Regional Offices

Metropolitan Place
99 Wyse Road, Suite 1410
Dartmouth, Nova Scotia B3A 4S5
Tel.: 902-426-7997
Fax: 902-426-2721

205 Viger Avenue West, Suite 504
Montréal, Quebec H2Z 1G2
Tel.: 514-283-6607

55 St. Clair Avenue East, Suite 624
Toronto, Ontario M4T 1M2
Tel.: 416-952-9096

Kensington Building
275 Portage Avenue, Suite 1810
Winnipeg, Manitoba R3B 2B3
Tel.: 204-983-6306
Fax: 204-983-6317

2220 - 12th Avenue, Suite 620
Regina, Saskatchewan S4P 0M8
Tel.: 306-780-3422

10405 Jasper Avenue, Suite 520
Edmonton, Alberta T5J 3N4
Tel.: 780-495-3224

580 Hornby Street, Suite 530
Vancouver, British Columbia V6C 3B6
Tel.: 604-666-2111
Fax: 604-666-8322

Secretary General

Related documents

- *Action plan for reviewing social and other non-economic regulatory measures in light of Order in Council P.C. 2006-1534, Telecom Decision CRTC 2008-34, 17 April 2008*
- *Action plan for the review of Commission regulatory measures in light of Order in Council P.C. 2006-1534, Telecom Decision CRTC 2007-51, 11 July 2007*

- *Review of regulatory framework for wholesale services and definition of essential service*, Telecom Public Notice CRTC 2006-14, 9 November 2006, as amended by Telecom Public Notice CRTC 2006-14-1, 15 December 2006, Telecom Public Notice CRTC 2006-14-2, 15 February 2007, Telecom Public Notice CRTC 2006-14-3, 16 March 2007, and Telecom Public Notice CRTC 2006-14-4, 20 March 2007

This document is available in alternative format upon request, and may also be examined in PDF format or in HTML at the following Internet site: <http://www.crtc.gc.ca>.

Telecom Decision 2007-51 – Outstanding economic regulatory measures

Administration of competitive local exchange carrier (CLEC) interconnection by incumbent local exchange carrier (ILEC)

Creation of CLEC-voice over Internet Protocol (VoIP) category

Various obligations relating to 900 service

Building access and municipal rights-of-way

ILECs' provision of digital maps of exchanges for CLECs

Obligations to competitors not within the scope of Telecom Public Notice 2006-14

Wireless Interconnection: Bill & Keep

Pricing of shared-cost interconnection facilities

Review interexchange carrier interconnection

Review and streamline CLEC interconnection obligations as they apply to small CLECs

Geographic portability: porting of numbers outside home exchange

Telecom Decision 2008-34 – Outstanding social and non-economic regulatory measures

Detailed monthly billing

Different time limits for recovering unbilled and overbilled accounts

Discount on Touch-Tone for persons with disabilities

Free directory assistance and automated directory assistance call completion for persons with disabilities and senior citizens

Free inside wire repair for customers with no network interface device

CLEC requirement to file serving area maps

Free routing of calls based on exchange boundaries for N-1-1 services (2-1-1 referral services, 3-1-1 municipal services, and 8-1-1 triage services)