



Telecom Order CRTC 2009-190

Ottawa, 15 April 2009

TELUS Communications Company – Enhanced 9-1-1 service – Wireless service providers

File number: Tariff Notice 506

1. The Commission received an application by TELUS Communications Company (TCC), dated 24 February 2009, in which the company proposed to add Enhanced 9-1-1 service –Wireless service providers (WSP E9-1-1) to section 2.30 of its General Tariff for its operating territory in Quebec.
2. TCC proposed to introduce this service already available in Alberta and British Columbia under item 201, Wireless Service Provider Enhanced Provincial 9-1-1 Network Access Service (item 201) of its General Tariff, with one exception. Specifically, TCC proposed to adopt the terms and conditions of item 201, except that it proposed a special rate for its Quebec operating territory. In support of its application, TCC filed an economic study.

Commission's analysis and determinations

3. The Commission has reviewed the economic study and is satisfied that it reflects installation costs and expenses related to the routing of 9-1-1 calls from clients of WSPs subscribing to TCC's WSP E9-1-1 service in its Quebec operating territory. The Commission further notes that the proposed rate reflects WSP E9-1-1 service costs increased by 25 percent per wireless telephone number.
4. The Commission notes that to date, it has approved rates based on the costs increased by 25 percent for services to competitors that the former TELUS Communications (Québec) Inc. offered in its operating territory.
5. In view of the above, the Commission **approves on an interim basis** the application by TCC, effective the date of this order.

Secretary General

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