Telecom Order CRTC 2007-311

Ottawa, 23 August 2007

Telnet Communications

Reference: 8643-T27-200711269

PIC/CARE access customer handbook

1. The Commission received an application by Telnet Communications (Telnet), dated 6 August 2007, for approval of its Primary Interexchange Carrier/Customer Account Record Exchange Access Customer Handbook (PIC/CARE access customer handbook).

2. Telnet's PIC/CARE access customer handbook sets out the guidelines for the exchange of information between interexchange carriers and Telnet, operating as a competitive local exchange carrier.

3. In July 2000, the CRTC Interconnection Steering Committee (CISC) Business Process Working Group developed a model PIC/CARE access customer handbook (CISC model) for use by the telecommunications industry. The latest updates to the model were approved by the Commission in *CRTC Interconnection Steering Committee - Consensus items,* Telecom Decision CRTC 2003-80, 26 November 2003.

4. The Commission finds that the PIC/CARE access customer handbook filed by Telnet is consistent with the latest version of the CISC model. It provides the necessary information with respect to PIC processing and is consistent with PIC/CARE handbooks recently approved for other companies.

5. Accordingly, the Commission **approves on an interim basis** Telnet's PIC/CARE access customer handbook.

Secretary General

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