



Telecom Order CRTC 2006-181

Ottawa, 14 July 2006

TELUS Communications Company

Reference: Tariff Notice 217

Customer-specific arrangement

1. The Commission received an application by TELUS Communications Company (TCC), dated 30 May 2006, proposing a revision to the company's Special Facilities Tariff, item 214, Zone Answer Service – (Edmonton Only). TCC proposed to continue providing this service, a Type 1 customer-specific arrangement, following the expiry of the initial contract period.
2. TCC indicated that while the three-year contract period for this service had ended on 8 December 2005, the company had continued to provide this service so as to not disrupt the customer's daily operations, and had inadvertently forgotten to file for an extension.
3. TCC proposed to continue providing the service to the same customer, at the existing monthly rate, until 8 December 2008, without any one-time special facility service charge, as the customer had already paid for all installations and initial provisioning under the existing arrangement.
4. TCC also requested Commission ratification, pursuant to subsection 25(4) of the *Telecommunications Act* (the Act), to charge the existing monthly rate for service during the period from 9 December 2005 to the date its application was approved by the Commission.
5. The Commission received no comments with respect to this application.
6. In Telecom Order CRTC 2006-139, 7 June 2006, the Commission approved, on an interim basis, TCC's application, effective 14 June 2006.
7. The Commission notes that, as set out in subsection 25(4) of the Act, it may ratify the charging of a rate by a Canadian carrier otherwise than in accordance with a tariff approved by the Commission if the Commission is satisfied that the rate was charged because of an error. The Commission notes TCC's submission that it inadvertently forgot to file for an extension to the contract for the service.
8. Accordingly, the Commission **approves on a final basis** the application by TCC, and ratifies the charging of the monthly rate approved in Telecom Order CRTC 2002-455, 9 December 2002, from 9 December 2005 to 14 June 2006.

Secretary General

This document is available in alternative format upon request, and may also be examined in PDF format or in HTML at the following Internet site: <http://www.crtc.gc.ca>