



## Telecom Order CRTC 2005-107

Ottawa, 17 March 2005

### Société en commandite Télébec

Reference: 8643-T78-200300963

#### PIC/CARE access customer handbook

1. The Commission received an application by Société en commandite Télébec (Télébec), dated 21 January 2003, for approval of its Primary Interexchange Carrier/Customer Account Record Exchange Access Customer Handbook (PIC/CARE handbook). On 17 February 2005, Télébec filed a revised version of its PIC/CARE handbook with the Commission.
2. Télébec's PIC/CARE handbook sets out the guidelines for the exchange of information between interexchange carriers and Télébec, a local exchange carrier.
3. The Commission received no comments with respect to the application.
4. In July 2000, the CRTC Interconnection Steering Committee (CISC) Business Process Working Group developed a model PIC/CARE handbook (CISC model) for use by the telecommunications industry. The CISC model was last updated in July 2003.
5. The Commission finds that the revised PIC/CARE handbook filed by Télébec is based on the latest version of the CISC model. It provides the necessary information with respect to PIC processing and is consistent with PIC/CARE handbooks recently approved for other telephone companies.
6. Accordingly, the Commission **approves** Télébec's PIC/CARE handbook.

Secretary General

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